

FUCHS LUBRICANTS SOUTH AFRICA (PTY) LTD

DIGITAL CAMPAIGN TERMS AND CONDITIONS

Exclusive Promotional Offer – Western Cape (July 2025)

This document sets forth the terms and conditions (“Terms”) governing the promotional offer (“Offer”) made available by FUCHS LUBRICANTS SOUTH AFRICA (Pty) Ltd (“FUCHS”), Cape Town Branch, registration number 2014/272890/07, a company duly incorporated in accordance with the laws of the Republic of South Africa, with its principal place of business at 6 Isando Road, Isando, 1600, Johannesburg.

By accessing or redeeming this Offer, the participant (“Participant”) agrees to be bound by these Terms.

1. Eligibility

- 1.1 This Offer is available exclusively to individuals or entities located in the Western Cape Province of South Africa.
- 1.2 The Offer is accessible only via a digital advertisement containing a direct link to a hidden landing page on the FUCHS LUBRICANTS SOUTH AFRICA’s website.
- 1.3 The Offer is valid only during the campaign period from 1 July 2025 to 31 July 2025, inclusive (“Campaign Period”).

2. Offer Details

- 2.1 The Offer applies solely to the following product: **TITAN TRUCK PLUS SAE 15W-40 in either 20-litre or 210-litre pack sizes.**
- 2.2 Participants who present the **promotional code TTPWC** to a FUCHS Cape Town representative or at the FUCHS Cape Town branch within the Western Cape during the Campaign Period shall be entitled to receive the promotional pricing, which shall be clearly displayed and communicated to the Participant prior to purchase.
- 2.3 The Offer is subject to product availability and may not be substituted, exchanged for cash, or combined with any other promotion or discount.

3. Redemption Process

- 3.1 To redeem the Offer, the Participant must:
 - a) Access the hidden landing page via the digital advertisement;
 - b) Present the **promotional code TTPWC** at the time of purchase or inquiry; and
 - c) Complete the transaction within the Campaign Period.
- 3.2 Redemption may occur either:
 - a) Through a FUCHS Cape Town sales representative; or
 - b) At the FUCHS Cape Town branch located in the Western Cape.

4. Ad Hoc Discretion

- 4.1 FUCHS reserves the right, at its sole discretion, to extend the Offer to existing or potential customers who may have been exposed to the advertisement but were not directly targeted.
- 4.2 Such discretionary extensions shall be handled on an ad hoc basis and shall not constitute a waiver of any other provision of these Terms.

5. Limitation of Liability

5.1 Subject to the provisions of the Consumer Protection Act 68 of 2008, and only to the extent that the Participant qualifies as a "consumer" as defined in that Act, FUCHS shall not be liable for any loss, damage, or expense arising from:

- a) The Participant's failure to redeem the Offer within the Campaign Period;
- b) Technical issues preventing access to the landing page; or
- c) Product unavailability.

5.2 Subject to the provisions of the Consumer Protection Act 68 of 2008 and any other applicable law, FUCHS makes no additional warranties, express or implied, regarding the availability or suitability of the Offer.

6. Modification and Termination

6.1 FUCHS reserves the right to amend, suspend, or terminate the Offer or these Terms at any time without prior notice.

6.2 Any such changes shall be effective immediately upon publication on the hidden landing page and shall not prejudice rights accrued prior to such changes.

7. Governing Law and Jurisdiction

7.1 These Terms shall be governed by and construed in accordance with the laws of the Republic of South Africa.

7.2 Any disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of South Africa.

8. Contact Information

For inquiries regarding this Offer, please contact your FUCHS representative or visit the FUCHS branch in the Western Cape at Location: 9 Square Street, Stikland Industrial, Bellville, 7530 | Telephone: +27 21 862 8461

For complaints, you may contact the National Consumer Commission or the relevant provincial consumer protection authority.

End.